



# Safe Harbour statement



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Each part of our business has proven resilient and important to its customers



Each has significant opportunity for growth



We are positioning ourselves to capitalise on the opportunity and accelerate growth

# COVID-19



- Rapidly transitioned our business to remote working, ensuring the health and wellbeing of our staff while supporting the critical business functions of our clients
- Sales cycles for new customers have lengthened but we are also seeing increased demand driven by tactical requirements resulting from increased trading volumes
- Mitigating actions on cost and liquidity have worked well and supported the Group's performance during the period
- In the medium term we expect demand for digital transformation to increase and we are well placed to capitalise on this trend

# Key drivers - financial and business highlights



### **Financial Highlights**











#### **Business Highlights**

- Investing across the business including our go-to-market capabilities, R&D and infrastructure
- Strengthened leadership teams in place to drive growth
- Kx ideally placed to drive continuous intelligence within organisations
- Building a sustainable growth business



# Financial Performance

Interim Results October 2020
First Derivatives

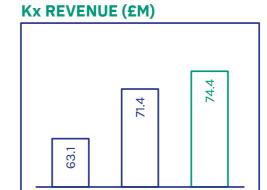
# Revenue and gross profit



# MANAGED SERVICES AND CONSULTING REVENUE (£M)







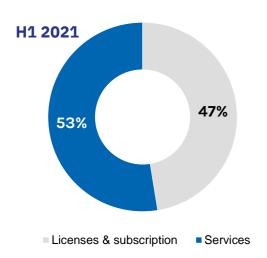
H1 2019 H1 2020 H1 2021

H1 2021 H1 2020 Change Managed services & consulting 45.2 45.2 Revenue (34.4)(35.6)Cost of revenue Gross profit (11%) 9.6 10.8 (3%) **Gross margin** 21% 24%

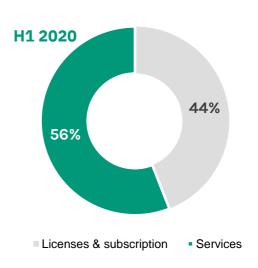
	H1 2021	H1 2020	Change
Kx			
Revenue	74.4	71.4	4%
Cost of revenue	(35.8)	(34.3)	4%
Gross profit	38.6	37.2	4%
Gross margin	52%	52%	-

# Software performance









_	H1 2021	H1 2020	Change
FinTech			
Recurring	17.3	15.8	10%
Upfront	4.6	1.9	136%
Licenses	21.8	17.7	23%
Services	26.9	26.9	-
TOTAL	48.7	44.6	9%

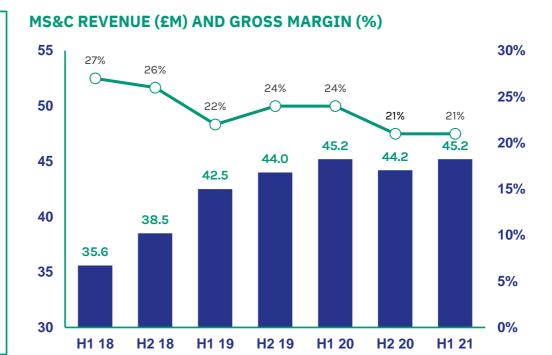
	H1 2021 H1 2020 Change			
Industry				
Recurring	1.2	8.0	46%	
Upfront	0.4	1.2	(70%)	
Licenses	1.5	2.0	(24%)	
Services	2.0	2.4	(19%)	
TOTAL	3.5	4.4	(22%)	

	H1 2021 H1 2020 Change				
MRP (MarTech)					
Subscription	11.9	11.7	2%		
Upfront	_	-	-		
Subscription	11.9	11.7	2%		
Services	10.2	10.7	(4%)		
TOTAL	22.2	22.4	(1%)		

# Managed services & consulting performance



	H1 2021	H1 2020	Change
Managed services &	consulting		
Revenue	45.2	45.2	
Cost of revenue	(35.6)	(34.4)	3%
Gross profit	9.6	10.8	(11%)
Gross margin	21%	24%	(3%)



#### COMMENTARY

- Revenues were resilient during a period entirely impacted by COVID-19 in which we transitioned to working remotely
- · Margin maintained from H2 2020 despite additional investment in delivery capability
- Strength of customer relationships and high level of repeat and recurring revenue drove performance
- Some signs that customers are resuming their change programmes





£m	H1 2021	H1 2020	Change
Software licenses and subscription			
Software perpetual licenses	4.9	3.2	56%
Software recurring licenses and subscription	30.4	28.3	7%
Total software license revenue	35.3	31.5	12%
Cost of software license revenue	(6.7)	(6.0)	12%
Software license gross profit	28.5	25.4	12%
Software license gross margin	81%	81%	_
Software services			
Implementation and support revenue	39.1	40.0	(2%)
Cost of software services revenue	(29.1)	(28.3)	3%
Software services gross profit	10.0	11.7	(15%)
Software services gross margin	26%	29%	(3%)
Total software			
Software revenue	74.4	71.4	4%
Cost of software revenue	(35.8)	(34.3)	4%
Software gross profit	38.6	37.2	4%
Software gross margin	52%	52%	-
Managed services & consulting			
Managed services & consulting revenue	45.2	45.2	-
Cost of managed services & consulting revenue	(35.6)	(34.4)	3%
Managed services & consulting gross profit	9.6	10.8	(11%)
Managed services & consulting gross margin	21%	24%	(3%)

#### **SOFTWARE LICENSES AND SUBSCRIPTION**

- Recurring software license and subscription revenue up 7%, with perpetual up 56% year on year but down 43% on H2 2020
- Software license gross margin maintained at 81%

#### **SOFTWARE SERVICES**

- Software services revenue decreased by 2% due to investment in customer success team
- Continued high demand for Kx implementation, development and managed services

#### **MANAGED SERVICES & CONSULTING**

- Revenue maintained despite the impact of COVID-19 on discretionary project sales cycles
- One of the delayed projects referenced in full year results resumed towards the period end

# Revenue and adjusted EBITDA



£m	H1 2021	H1 2020	Change
Total Group			
Revenue	119.6	116.7	3%
Cost of revenue	(71.4)	(68.7)	4%
Gross profit	48.2	48.0	-
Gross margin	40%	41%	(1%)
Adjusted operating costs			
Total R&D	(7.7)	(5.6)	37%
(of which capitalised)	6.1	4.4	38%
Sales and marketing costs	(17.5)	(17.2)	2%
Administrative costs	(7.6)	(7.6)	-
Adjusted EBITDA	21.5	22.0	(2%)
Adjusted EBITDA margin	18%	19%	(1%)

#### **GROSS MARGIN**

 Gross margin fell to 40% (H1 2020: 41%) due to the lower margin in software services resulting from investment to accelerate our growth

#### **OPERATING COSTS**

- Continued investment in R&D (up 37%) and sales and marketing (up 2%) despite lower event costs
- Underlying admin costs were flat, despite increased investment in leadership teams, as we managed our cost base





£m	H1 2021	H1 2020	Change
Adjusted EBITDA reconciliation			
Adjusted EBITDA	21.5	22.0	(2%)
Acquisition and related costs	(0.5)	(0.9)	(45%)
Share based payment costs	(0.8)	(1.6)	(49%)
Depreciation and software amortisation	(8.3)	(7.1)	17%
Amortisation of acquired intangibles	(1.8)	(1.9)	(3%)
Operating profit	10.1	10.6	(5%)
Net finance costs and share of associate	(2.7)	(2.2)	25%
Profit before tax	7.4	8.4	(12%)
Taxation	(1.4)	(1.8)	(25%)
Profit for the period	6.1	6.6	(8%)
Profit after tax reconciliation			
Profit after tax	6.1	6.6	(8%)
Acquisition and related costs	0.5	0.9	(45%)
Share based payment costs	0.8	1.6	(49%)
Amortisation of acquired intangibles	1.8	1.9	(3%)
Finance translation and share of associate	0.2	0.6	(67%)
Tax effect of adjustments	(0.5)	(0.6)	(16%)
Adjusted profit after tax	8.8	10.9	(19%)
Diluted shares in issue (m)	27.9	27.5	1%
Reported diluted earnings per share	21.8p	24.2p	(10%)
Adjusted diluted earnings per share	31. <b>7</b> p	39.6р	(20%)

#### **ADJUSTED OPERATING COSTS**

- Acquisition and related costs fell and will continue to do so in the absence of further acquisitions
- Depreciation and amortisation increase reflect higher investment in operations and R&D in recent periods

#### **FINANCE AND TAX CHARGES**

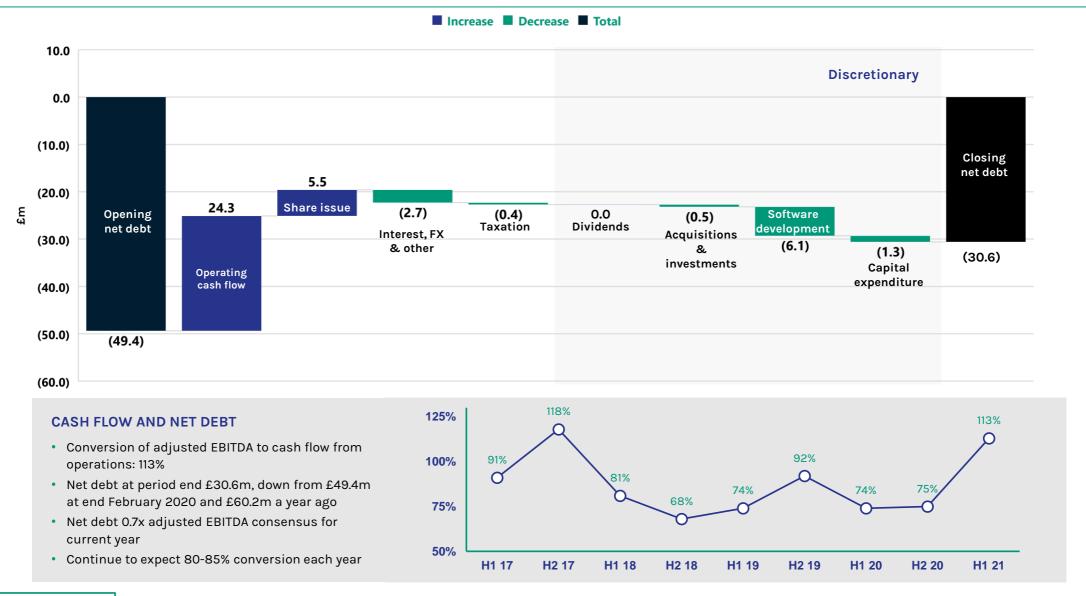
- £0.5m net increase in finance charge includes £0.9m rise in interest costs following completion of Kx Systems acquisition in June 2020 and £34.2m drawdown from financing facility
- Effective adjusted tax rate fell to 17.4% (H1 2020: 18.0%)

#### **DILUTED EARNINGS GROWTH**

- Reported EPS down 10% to 21.8p
- Adjusted EPS down 20% to 31.7p and compares to full year analyst consensus of 62p per share

# Net debt bridge

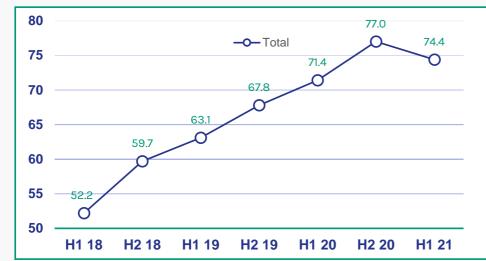


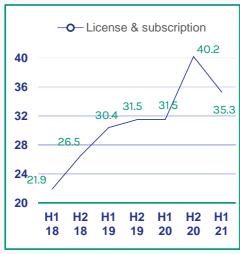


# Software key metrics



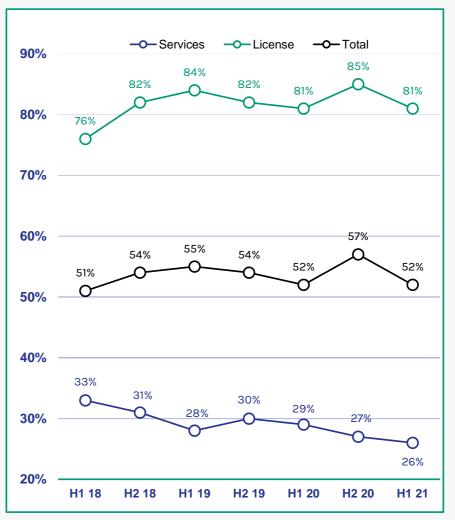
#### SOFTWARE REVENUE (£M)







#### **SOFTWARE MARGINS**





# The opportunity ahead

Interim Results October 2020
First Derivatives

# Large global markets



FD GROUP	Kx	MRP (MarTech)	MS&C
Vision	Drive your most demanding business decisions with real-time continuous intelligence	Deliver the highest impact sales engagement strategies for our customers, driving increased revenue and market share	Drive data insights to the heart of our customers business and bring operational efficiency to our capital markets customers' complex environments
	Market opportunity \$36bn	Market opportunity \$12bn	Market opportunity \$4bn

# Macro-trends creating opportunity



	Kx	MRP (MarTech)	MS&C
Digital transformation	Unlocking value of huge, variable, high-velocity data sets	Transition to digital marketing	Increases need for transformation support
IoT, Big Data, Edge	Expanding data volumes and variability increases demand for event processing	Enriches data sets for targeting	Increases need for transformation support
Cloud	Further enables data scale	Managed service offering/ multi-tenant platform	Clients need support to migrate to cloud
Personalised customer experience	Creates demand for insight across enterprises and consumers in real time	Creating demand for "intent, prediction, action, campaign"	Demand for insights to improve targeting and more agile systems
Regulation	Driving demand for regulatory and reporting applications	Increases demand for applications with strong data management capabilities	Driving demand for Know Your Customer & Reporting services
Analytics	Demand for technology that enables continuous intelligence	Enables continuous intelligence on buying intent	External expertise support for insight provision
Cost efficiency	Small infrastructure footprint reduces hardware and power costs	Provides demonstrably higher ROI than competing solutions	Focused on cost optimisation for client operations

# Expanding our leadership team



#### **Executive**



**Alan Coad**Kx Chief Revenue Officer



**David Collins**MD, Managed services and consulting



**David Humphries**Chief Operating Officer



Kathy Schneider Chief Marketing Officer

#### **Non-Executive**



Ayman Sayed

CEO BMC Software &
former Chief Product

Officer, CA Technologies



**Thomas Seifert**CFO Cloudflare & former
CFO Symantec and AMD



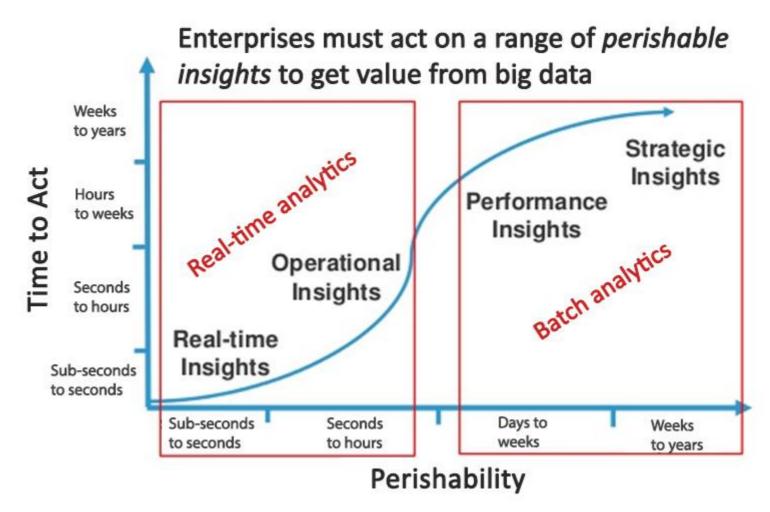
Steve Fisher
Former CTO, eBay & senior tech roles at salesforce.com



# Real-time data enables high value decision making



All data is created in real time and analysing data as it arrives enables continuous intelligence

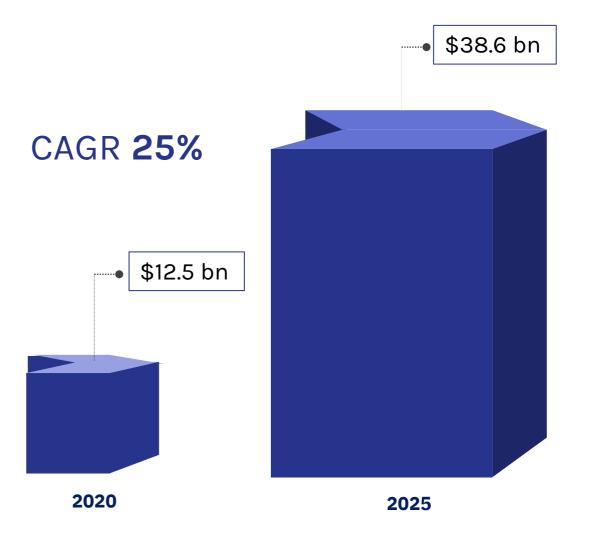


Source: Forrester

# Continuous intelligence market opportunity



Exploding data volumes are driving massive growth in the streaming analytics market



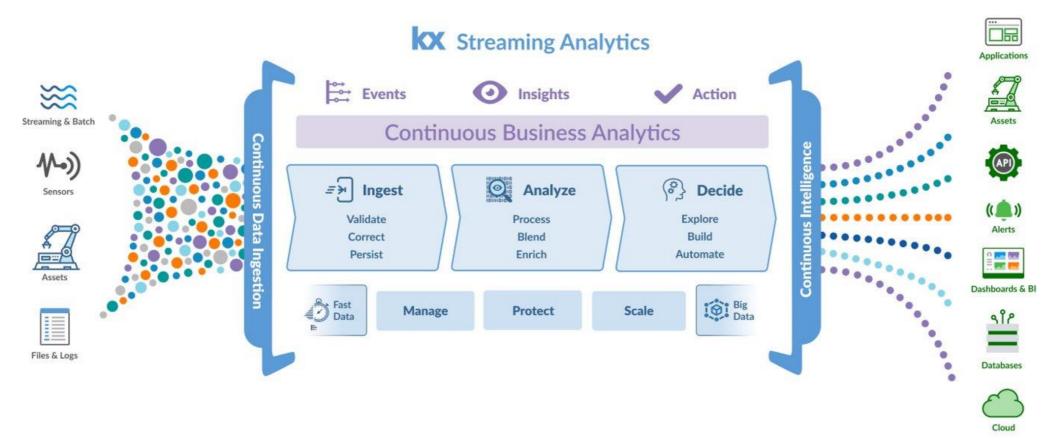
**Streaming Analytics Market** 

Source: MarketsAndMarkets

21

## Time to decide



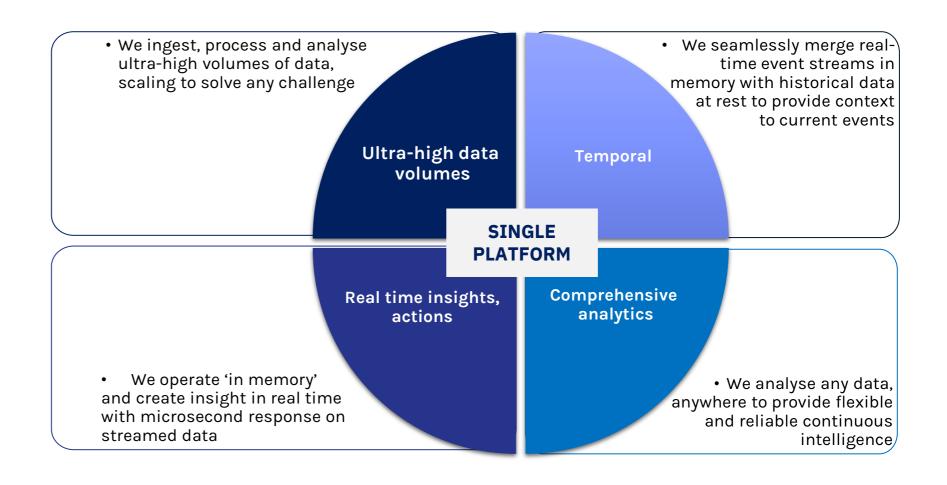


Solve your most demanding business decisions with real-time continuous intelligence

# Our differentiation



Ultra-high performance, in-stream processing and analytics, fully contextualised in a single platform and infinitely scalable



# Powering Streaming Analytics



#### **FinTech**

Example use cases: Trading. reporting, surveillance, regulatory reporting, risk management

#### **Automotive**

Example use cases: Aerodynamics analytics, telemetry analysis, connected vehicles and autonomous systems

#### **Manufacturing**

Example use cases: Fault detection, adaptive manufacturing, process analysis, yield management analytics

#### **Energy**

Example use cases: Field/edge operational analytics, utility regulatory compliance, meter data management, energy market settlement

#### **Telecoms**

Example use cases: Network optimization, service assurance, customer engagement



#### STREAMING ANALYTICS PLATFORM























































# Building a sustainable growth business



#### Broaden our market presence:

- Drive our brand awareness by actively promoting our capabilities in markets where continuous intelligence is key to success
- Deliver meaningful revenue from partnerships

#### Increase interoperability and ease-of-use:

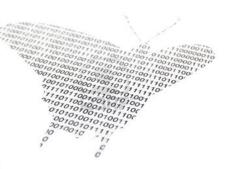
- Enable clients to deploy Kx in any environment and scale seamlessly to meet their needs

Expand and strengthen our go-to-market capability:

 Develop the capability to fully convert our technology leadership to market share

- Transition to 100% recurring revenue model







# Case study – FinTech surveillance



#### **Customer Challenge:**

Global financial institution was required to comply with Market Abuse and Dodd Frank regulations covering trade surveillance, control room and private banking. Failure to do so would lead to significant financial penalties from their regulators.

#### Why did they select Kx?

Ability to ingest and process very large data volumes; proven track record; ability to implement rapidly to meet compliance deadlines; flexibility of system enabling scope to be increased over time to meet future regulations.

#### What does Kx deliver?

Kx is ingesting and processing 130GB compressed data per day covering more than 500+ products across 40+ source systems in 5 different global hubs. Kx is now the central repository (data lake) for regulatory reporting, providing a solid platform from which surveillance can be performed.

#### How do we charge?

 Annual recurring software license determined by the scope of the system deployed (asset classes and geographies covered)

# Estimated value of addressable market for similar solutions:

• >\$2.5 bn per annum

# Case study - Telco



#### **Customer Challenge:**

Multi-national network provider was looking to increase customer satisfaction by improving network efficiency and call quality, through the analysis of issues as they arise on the network and modelling of scenarios as new services are proposed. To do this they needed machine learning models that join customer quality with the network's technical metrics.

#### Why did they select Kx?

Kx provides a powerful streaming analytics platform to combine different data sources (Radio Access Network and customer quality) in real-time, analyze that data as it arrives, and make decisions when seconds count. In addition, the client can easily perform ML models on top of that data to improve efficiency, something they had been unable to do before.

#### What does Kx deliver?

Kx enables greater network efficiency, limits unneeded capex investments and reduces customer quality problems which results in higher customer satisfaction. Estimated customer savings are €10m per annum.

#### How do we charge?

 Annual recurring software license determined by the number of cells and customers

# Estimated value of addressable market for similar solutions:

>\$1.5 bn per annum

# Case study - Automotive



#### **Customer Challenge:**

The client needs to improve the efficiency and effectiveness of the testing of their motorsports and production vehicles in aerodynamic testing facilities. The client's existing tools are not able to keep up with the volume of data being generated and the analytics required by their engineering teams. Our client currently wastes many hours per day in the wind tunnel due to legacy systems and technology.

#### Why did they select Kx?

Kx will support the automaker in ingesting, processing and analyzing streaming and historical data during test runs, post-testing analysis of entire vehicles and parts. Kx will perform complex engineering calculations and advanced analytics with interactive visualizations for the client's Motorsports (NASCAR, WRC, GT4) and production vehicles

#### What does Kx deliver?

Kx increases the number of tests and changes that can be run on a vehicle or vehicle component in a given time window, resulting in faster time-to-market and higher quality engineering outcomes. These improvements translate into significant ROI on time available and cost of testing, outcomes in races and development of production vehicles.

#### How do we charge?

 Per site basis, with the amount determined by data levels

# Estimated value of addressable market for similar solutions:

• >\$2 bn per annum

# Case study - Energy



#### Customer Challenge:

The client needed to effectively operationalize data management, message processing and transaction data. Demanding regulations for EU transmission and market operators demands providers shift towards advanced next-generation capabilities by 2022.

#### Why did they select Kx?

Kx was selected alongside its partner CGI to provide key functionality for the client's data hub, integrated with CGI's Central Markets Systems (CMS). Kx will provide high-performance meter data management, settlement calculation and data retrieval capabilities. CGI found improved service levels and reduced risk by completing meter data processing and market calculations in minutes compared to many hours.

#### What does Kx deliver?

This advanced system will deliver improved operational efficiency with minimal infrastructure requirements to reduce cost of operations and service delivery. This will drive simplified, faster and enhanced efficiency of data exchange across the national electricity retail market and meet the regulatory requirements of EU transmission and market operators.

#### How do we charge?

 Annual recurring license based on the size of the implementation deployment

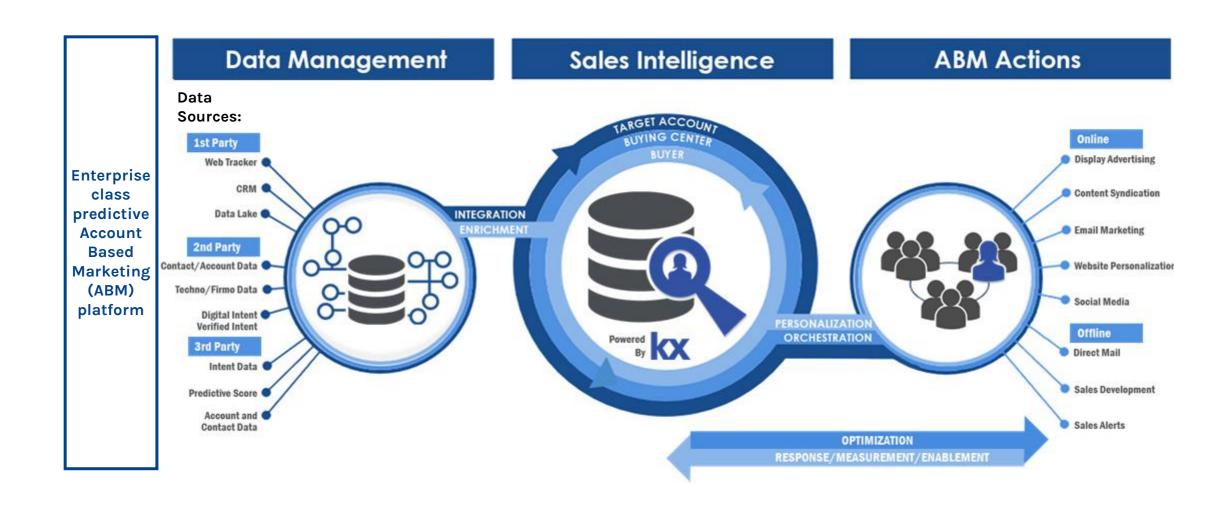
# Estimated value of addressable market for similar solutions:

>\$1 bn per annum









# MRP: exploiting our differentiation



- 1 Enhance MRP's position as the leading Account Based
  Marketing platform
- Grow high value subscription revenue streams
- 3 Capitalise on Kx's differentiation in the MarTech space

#### Areas of differentiation:

- Global scale
- Enterprise customer experience
- Omni-channel presence
- Trusted privacy strength

#### Invest time and resources:

- Use R&D to enhance key strengths in continuous intelligence and data management
- Deliver enterprise class capabilities to broader ABM marketplace

Expand data sources to improve insights based on:

- Real-time, streaming analytics
- Huge marketing data volumes
- Real time connection of insights to actions

# Case study – MRP



#### **Customer Challenge:**

MRP's enterprise software client required an Account Based Marketing (ABM) solution that could apply intent data and predictive analytics to identify needs and timing for target accounts, create more effective interactions between marketing and sales teams and leverage machine learning to make better predictions around buying intent.

#### Why did they select MRP?

MRP is an industry leading application of real-time AI and machine learning that automates the aggregation of data from various sources and distils actionable insights at the speed required for target account engagement. Using predictive analytics derived from billions of data points, it enables clients to dynamically activate a wide range of sales and marketing tactics informed by real-time insights.

#### What does Kx deliver?

MRP was able to provide the client with predictive models to find the best outcome, resulting in a 400% increase in target buyer response. As a result the client benefited from increased opportunity volume, reduced time-to-close (identifying the exact needs of in-market buyers in real-time enabled them to provide best fit solutions, beating their competitors to the finish line) and additional upsell and cross-sell opportunities.

#### How do we charge?

 Subscription revenue based on customer use of the platform plus associated services

# Estimated value of addressable market for similar solutions:

• >\$12 bn per annum by 2022

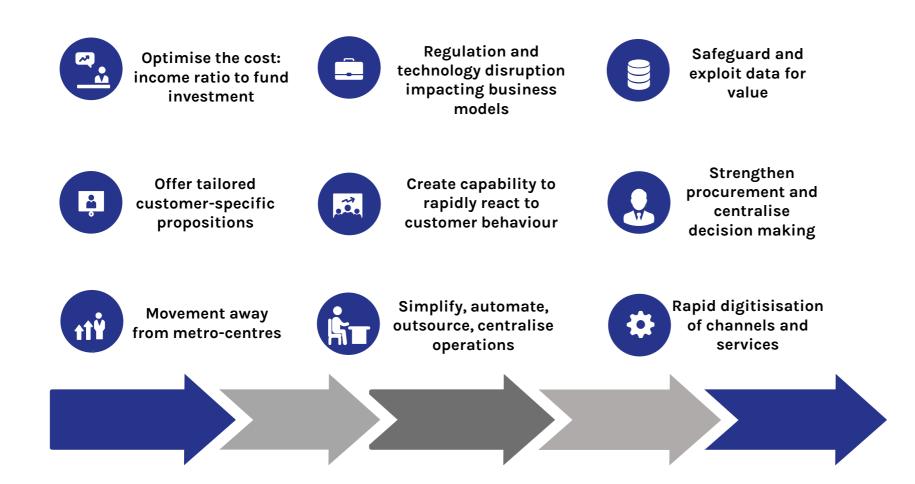


# Managed services and consulting

Interim Results October 2020
First Derivatives

# Growing demand for our domain expertise





#### **Transformation**

Financial services entities that do not resolve these challenges may lose their relevance in the medium term...

....and the availability of internal expertise, prioritisation and funding are substantial challenges

Financial services businesses are facing an existentialist threat where the need to rapidly transform is critical - internal expertise needs to be supplemented

# MS&C: driving value



#### Targeting high quality revenue services areas







Capitalise on changing delivery models





#### **Data Services**

• Enabling enterprises to exploit their data through data engineering solutions, outsourced data management and consulting around data architectures, data cleansing and visualisation.

#### **Vendor Services**

 Reducing the cost of operating, maintaining and upgrading capital market technologies through outsourced technology support, automated/continuous testing and Cloud migration.

#### **Business Services**

 Provision of domain expert resources to support timely regulatory change programs including around Know Your Customer and other Client Life Cycle Management.

# Summary and outlook



# A resilient business with exciting growth opportunities



#### Results

A highly resilient performance in a period of macro uncertainty caused by COVID-19



#### Strategy

Strengthened leadership and go-to-market capabilities to take advantage of growing opportunities



#### Outlook

High level of repeat and recurring revenue underpins our outlook and we are confident in our growth strategy